## VERIZON

## **Specific Published Vacancy**

NAME: STAFF001

 POST DATE:
 03/05/2014

 RESPOND BY DATE:
 03/18/2014

**COMPANY:** Verizon Service Corp

TITLE: FIBER CUSTOMER SUPPORT ANALYST

JOB OPENING NUMBER 343956 (50 openings)

<u>Union:</u> Barg Unit: CWA District 1 NY Plant - CBA164

Local: 1123

**DEPARTMENT** Tech Support FSC New England

**LOCATION:** 6360 Thompson Rd

Syracuse, NY

**DESCRIPTION:** 40 hours per week

TOP PAY: \$1326/week Full-Time

Shift: Regular

Hours of operation: Mon – Sat 7AM – midnight. Sundays will be scheduled as needed. Tours are based on seniority. There is no time off allowed

ADDITIONAL INFORMATION: based on seniority. There is no time of

during training. Training is pass/fail.

JOB DUTIES Please refer to VzCareers for additional information on job duties.

TEST REQUIREMENTS:

Talent Skills Assessment

Computer & Internet Knowledge

FCSA Structured Interview - HM Admin

Test Preview Link: http://www.verizon.com/preview

**MANAGER:** 

Shaun Nagraj

Mgr Phone#: 315-459-0398

To apply for any of these vacancies, access VZCareers from any computer terminal with access to the intranet (inside Verizon) or internet (About You From Home)

Access VZCareers by logging into the eWeb portal, then select: About You > Your Info > Create A Job Search. You may submit one bid for each vacancy.