Patrick J. Prindeville Executive Director Labor Relations

April 12, 2013



140 West Street, Room 1014 New York, NY 10007

Phone 212 321-8600 Fax 212 528-1630

Mr. Dennis G. Trainor
Assistant to the Vice President
Communications Workers of America
AFL-CIO, District One
80 Pine Street - 37th Floor
New York, New York 10005

Dear Mr. Trainor:

This will confirm that Verizon New York Inc., Verizon New England Inc., Empire City Subway Company (Limited), Verizon Avenue, Inc., Verizon Advanced Data, Inc., Verizon Corporate Services Corp., and Verizon Services Corp. (collectively "the Company") and the Communications Workers Of America, AFL-CIO ("the Union") agree as follows:

- 1. This Agreement between the Company and the Union will apply to the following CWA-represented bargaining units:
 - a. CWA Plant (Verizon New York, VSC, ECS, VZA, VZAD, VCSC)
 - b. CWA District 1 (VSC)
 - c. CWA Local 1104 (Downstate Accounting) (Verizon New York, VCSC)
 - d. CWA Local 1105 (Downstate Commercial) (Verizon New York, VCSC, VSC)
 - e. CWA Local 1108 (Downstate Traffic) (Verizon New York, VCSC, VSC)
 - f. CWA Local 1104 (Upstate Traffic) (formerly Local 1112) (Verizon New York)
 - g. CWA Local 1113 (Upstate Accounting) (Verizon New York, VCSC, VSC)
 - h. CWA Local 1302 (Central Order Bureau) (Verizon New England)
 - i. CWA Local 1395 (VSC)
 - j. CWA Local 1400 (New England Service Centers) (Verizon New England, VCSC, VSC)
- 2. Notwithstanding Section VIII 2 B (5) e of the 2012 Memorandum of Understanding, effective January 1, 2013, Exempt Infant Formula, as defined in Food and Drug Administration Regulations (21 CFR Ch.1 (4-1-97 Edition), Section 107.50, Subpart C) may be considered a Covered Drug under the Prescription Drug provisions of the Verizon Medical Expense Plan for New York and New England Associates (VMEP), when its use is medically necessary for infants who have diagnosed medical or dietary problems. Other than the Exempt Infant Formula described in the preceding sentence, Covered Drugs under the Prescription Drug provisions of the VMEP shall only include

federal legend drugs (except for those drugs used for cosmetic or experimental use, have an OTC equivalent, are covered under worker's compensation or Medicare, or when received in a facility), diabetic supplies, insulin and any medications required by the Affordable Care Act.

- 3. Except as provided for herein, this Agreement does not intend to add to, diminish or affect any rights or obligations that any of the parties have under the provisions of their collective bargaining agreements.
- 4. This Agreement is without prejudice or precedent to any party's position in any other matter and no party will attempt to cite or refer to this Agreement in any grievance, arbitration, or other proceeding in any forum, except as necessary to enforce the terms of the Agreement itself.

Please indicate your agreement by signing in the space provided below and return one of the copies to me.

Very truly yours,

Patrick J. Prindeville,

Executive Director, Labor Relations

AGREED

COMMUNICATIONS WORKERS OF AMERICA

Dennis G. Trainor

Assistant to the Vice President

Dated: Upril 26, 2013